

Boston's Vision for Aging With Dignity

A Community-Wide Plan to Enhance Support
for Boston's Older Adults

THE BOSTON PARTNERSHIP *for* OLDER ADULTS

STRATEGIC PLAN 2004 - 2007



Vision

A comprehensive and accessible system of community support for Boston's Older Adults.

Mission

Promoting a system of quality services for older adults and their care partners that is designed to foster their dignity, independence and choice through improved access, collaboration and education.

About the Partnership

The Boston Partnership for Older Adults is a coalition of over 150 people representing over 70 organizations from throughout Greater Boston. We are working to ensure that all older adults have the support and resources needed to age with dignity both now and in the future. Through improved education and access to information and services, as well as increased collaboration among Boston's aging service providers and funders, we are striving to build a system for older adults and their care partners that values independence, choice and support.

Special Thanks

The Boston Partnership for Older Adults wishes to thank the following organizations and individuals for their support in the creation of this plan:

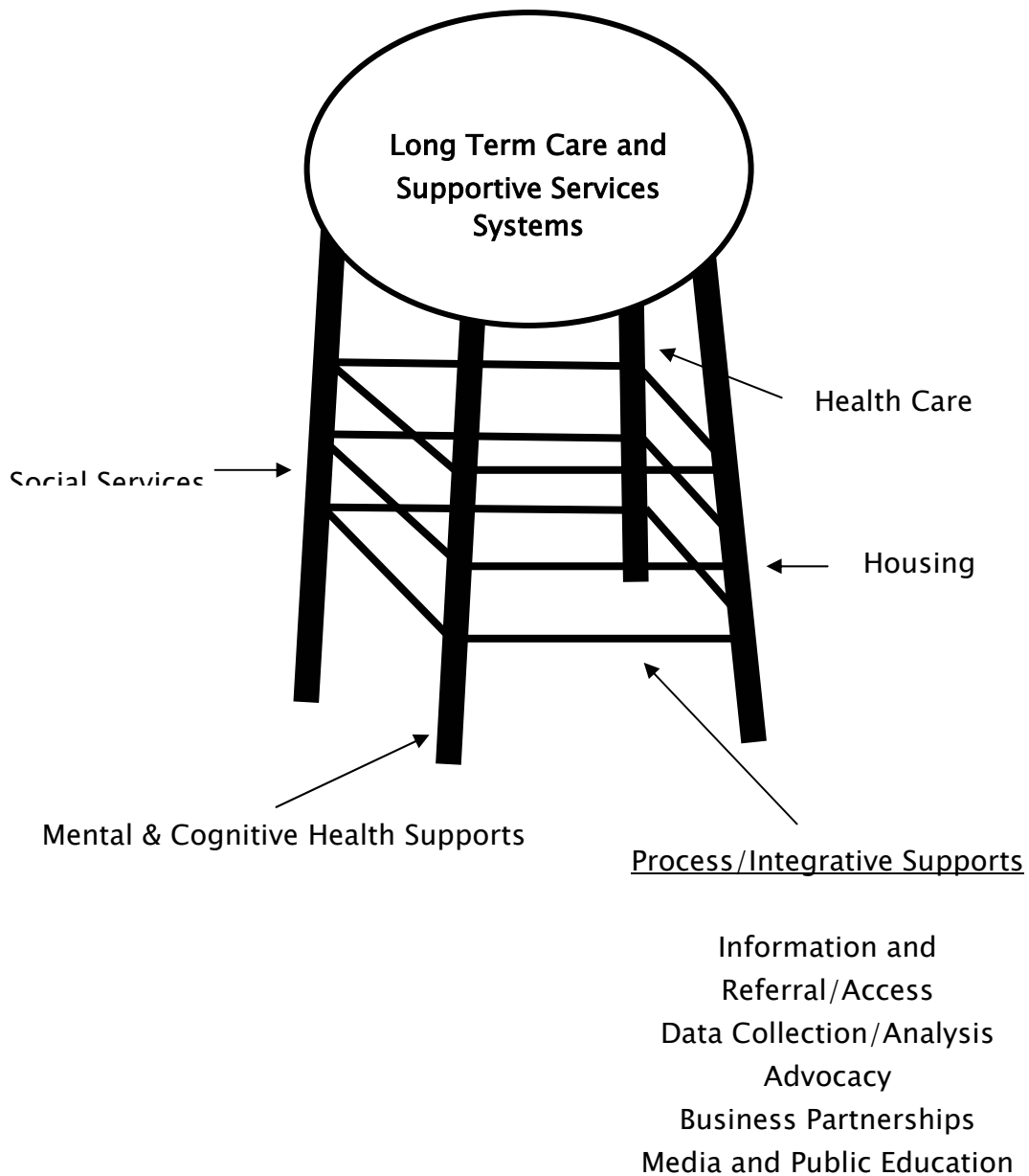
Boston Partnership for Older Adults Participating Organizations
(listed on back cover)

Our funders for the development of this strategic plan:
Community Partnerships for Older Adults,
a national initiative of the Robert Wood Johnson Foundation
Verizon
AT&T Wireless

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Model of Support



Joyce Williams
President of the Board

Brian S. Souza
Executive Director

Executive Summary

As illustrated in the graphic contained on page 2, we have identified four core priority goals and several integrative goals that together make up our four-year strategic plan. When implemented, this plan will improve supports for older adults and their care partners. What follows is a summary of the plan's goals:

Priority Goals

These goals reflect our belief that a comprehensive long-term care and supportive services system must rest solidly on a multi-faceted foundation of support.

Health Care

Strengthen the relationship between older adults and the health care system to improve health status and decrease health risk.

Mental and Cognitive Health

Increase awareness and reduce the negative impact of mental illness and cognitive impairment on older adults, care partners and the larger community.

Housing and Homelessness

Increase the stock of affordable and supportive housing for older adults, support older adult homeowners, and promote actions to eradicate homelessness.

Social Services

Promote a continuum of culturally-competent, community-based social services that complements other supports (i.e. housing, health care, etc.) and allows vulnerable older adults to remain safely in the setting of their choice for as long as possible.

Integrative Goals

These goals include a variety of important issues that must be addressed if success is to be achieved in our core priority areas.

Centralized Access to Information: Increase awareness of and improve access to long-term care and supportive services among older adults, care partners, and service providers.

On-Going Data Collection and Analysis: Use technology to ensure the availability of and access to regular and reliable data on older adults in Boston for planning, program development, fundraising and advocacy purposes.

Advocacy: Enhance consumer/grassroots advocacy on issues affecting older adults.

Business Partnerships: Increase the knowledge and build the capacity of community businesses to understand and respond to the needs of older adults and their care partners.

Media, Public Education and Marketing: Utilize media and public education tactics to advance the issue-specific goals and objectives of our strategic plan and to promote increased attention and response to aging issues in the larger community.

Workforce Development: Promote the development of a qualified, multi-disciplinary workforce to address the current and future needs of older adults and care partners.

Accessible Transportation: Build on past and current efforts to ensure an efficient and accessible transportation system for older adults in Boston.

Coordinated and Targeted Funding: Promote coordinated and targeted funding of services for vulnerable older adults in Boston.

Profile and History of the Partnership

Building Partnership

The Boston Partnership for Older Adults (BPOA) was born in 2001 when Commissioner Joyce Williams of the City of Boston's Commission on Affairs of the Elderly and a group of elder service providers came together to discuss the creation of a comprehensive and coordinated elder service system in Boston. The BPOA was formally founded in August 2002 as one of only 13 communities across the United States to receive support from the Community Partnerships for Older Adults program, a national initiative of the Robert Wood Johnson Foundation (and with additional local support from Verizon and AT&T Wireless). Since that time, the Partnership has grown to become a groundbreaking coalition of over 150 individuals and 70 organizations from throughout Boston. We recognize the critical importance of improving and enhancing our system of support for older adults so that it functions more effectively and efficiently today and is prepared to meet the demands of our aging society tomorrow.

Understanding the Needs and Experiences of Boston's Older Adults

Beginning in January 2003, we spent several months gathering and analyzing over 50 sets of data and information collected on older adults in Boston. The culmination of this effort was the publication and release of a seminal report entitled, "100,000 Voices on Growing Older in Boston: Understanding the Experiences and Needs of Boston's Older Adults." Combining hard data and real life stories, this report presented an accurate and at times grim picture of the experiences of the older adults among us. This document served as a strong foundation for the creation of our four-year strategic plan, as a resource for community organizations, and as a catalyst for change in the larger community. Media coverage of the report included articles and citations in the *Associated Press*, the *Boston Globe*, the *Boston Herald* and numerous community newsletters, and in interviews and stories on WBUR (local NPR affiliate), WBZ, WBIX, Boston Cable, BNN, and most recently in a half-hour feature on WCVB-TV's nightly news magazine, *Chronicle*.

Developing a Community-Wide Strategic Plan

Based on the data we studied, the Partnership identified four core priority areas on which we wanted to focus: Health Care, Mental and Cognitive Health, Housing and Homelessness, and Social Services. Building on these priorities, we worked with over 75 individuals in over 70 hours of community meetings to develop this comprehensive strategic plan to improve the long-term care and supportive services systems for older adults in Boston.

Implementing Our Shared Vision and Strategic Plan

In December 2003, the Boston Partnership for Older Adults was selected as one of only eight communities (from the original 13) across the United States to receive four-year grants from the Robert Wood Johnson Foundation to begin putting its plan into action. We are fortunate to have additional local financial support for this initiative from the Boston Foundation, the Grimes-King Foundation, Verizon, and many other local businesses, community-based organizations and individuals. Now the work begins.

Critical Issue

We have learned a great deal about Boston's older adults and the system that supports them, all of which has helped us to define our priorities as well as the specific goals and objectives in our strategic plan. The information gathering and analysis process yielded new knowledge, provided us with concrete data to support existing assumptions, and helped to dispel myths about the needs and experiences of vulnerable older adults and the long-term care and supportive services systems.

What We Have Learned

Income and Poverty

Of all the data and information we analyzed, the most disturbing and surprising to many community organizations, government officials, the media and the general public were the data on income and poverty.

Nearly 20% of older adults in Boston live in poverty (for an older adult 65+ living alone, this is defined as one who earns less than \$8,980 per year) and over 60% live on less than \$30,000 per year. Not only are these Boston poverty rates for older adults double those at the state and national levels, but poverty among older adults in Boston is growing faster than in any other age group. This is particularly alarming given that Boston was recently named the urban area with the highest cost of living in the country by the United States Bureau of Labor Statistics. When compared, as we were, to the other 12 communities participating in this Robert Wood Johnson Foundation national initiative, Boston's older adults were on average the poorest. We quickly realized that these income and poverty data must be the frame through which we look at all other issues.

“A new study of Boston's older population reveals a disturbing picture of isolation, vulnerability, and poverty – dismal circumstances that are, in some cases, worse than those of their

For example, a recent national housing study conducted by Harvard University reveals the real-life impact of these income and poverty data. The study found housing costs and rents in Boston to be some of the highest in the nation. The study also went so far as to calculate that to afford the average rent in Boston, one needed to have an income of at least \$37,000 per year. A comparison of these data to the fact that 62% of older adults live on less than \$30,000 per year, is just one example of how this demographic alone leaves many of our older adults at risk.

Mental and Cognitive Health

The data on the incidence and consequences of untreated mental and cognitive health issues among older adults emphasized the need for more effective interventions. We learned that, nationally, an estimated 25% of older adults suffer from mental illness, including depression. Several Boston-specific surveys have revealed even higher numbers. Also

influencing our decision to make this issue a priority for our Partnership was the startling fact that although older adults only represent 12% of the total U.S. population, they commit 20% of suicides nationwide. In addition to these mental health concerns, an estimated 4.5 million Americans are living with Alzheimer’s disease, a number that is expected to increase to 16 million by the year 2050. Not enough is being done to combat what is being described as one of our nation’s greatest medical, social and fiscal challenges.

Housing and Homelessness

The latest homeless census, conducted in 2002 by the Committee to End Elder Homelessness, revealed nearly 1,000 homeless older adults in Boston (an increase from previous counts) and Boston Housing Authority data show 3,000 older adults on waiting lists for public housing. The lack of adequate supportive services in both public and privately managed elder housing was also identified as grave concern, as well as the fact that over 3,000 older adults, in family buildings managed by the Boston Housing Authority, are living with few supportive services. We were also struck by the lack of any specialized, supportive housing options in Boston for older adults with mental illness. Finally, the high cost of maintaining a very old housing stock results in many homeowners neglecting needed home repairs. These were some of the concerns that helped us identify this as an important issue for the BPOA.

“Several recent studies have revealed that in order to afford the average rent in Boston, one must have an income of roughly \$40,000 per year. Nearly 70% of older adults in Boston live on less than that amount.”

Health Care

Compelling data also influenced our choosing health care as a priority area. Public health data reveal that over 50% of older adults in Boston have one or more health risk factors. This includes nearly 60% of older adults who are obese, 48% with high blood pressure, and 33% who rate their health status as fair or poor. Data from several local focus groups have indicated that despite being considered the “Medical Mecca,” and despite having 16 local community health centers, many of Boston’s older adults are not receiving standard screenings and preventive vaccinations. They also experience significant challenges in communicating with health care providers and navigating the confusing health

care system. Language and transportation have been identified as two major factors contributing to these challenges.

Social Services

We selected social services as our fourth broad priority area in part due to the data on the incidence of elder abuse, neglect and financial exploitation in Boston. Further, we suspect that many more

cases go unreported, especially in non-English speaking communities. Given that Massachusetts has one of the highest nursing home utilization rates in the country, we also wanted to address the under-funded continuum of home-based services needed to maintain older adults in the community and to improve relationships between community agencies and institutional care facilities.

Access to Information and Services

Several sets of data were instrumental in supporting the existing assumption that many

older adults and care partners in Boston do not know enough about the services and benefits for which they are eligible or how to access them. Anecdotal evidence also suggests that many older adults and care partners don't even know where to begin when looking for information. We and care partners are not aware of or using many of the existing sources of information and referral such as the Area Agency on Aging and information and referral help lines.

Funding and Resource Allocation

With an ailing economy, another weakness plaguing Boston's long-term care and supportive services systems is the lack of adequate funding. Due to drastic cuts in federal and state funding, the lack of funding for coordinated care efforts, shrinking endowments, the historical focus on children by many local and national foundations, and increasing demand, many local direct-service providers find themselves eliminating or scaling back programs and piecing together funds from disparate sources to provide the services that are available. Similarly, a need exists to ensure that national, state and private funds are matched to community need.

Media and Public Education

With the sixth largest media market in the United States, we have access to a strong and effective vehicle for reaching large audiences and disseminating information to influence positive change. Historically, Boston print, radio, and television media has not focused on issues and concerns affecting older adults. There have been few, if any, recent widespread public education campaigns targeted at older adults and their care partners.

learned that not only are older adults not aware of many of the services and benefits available to them but that they often turn to less-informed sources, such as friends, family and medical providers, for information about supportive services. This means that many older adults

Workforce Development

Ensuring a large and well-qualified elder service workforce is critical to meeting the needs of our aging society. However, recent evidence suggests a shrinking in the homecare workforce and in other disciplines serving older adults. There is a need to better quantify current elder workforce needs and to project future needs as the population ages. This information is critical to convincing educational institutions, policy makers, businesses, elected officials and professional associations that more emphasis needs to be placed on developing the elder service workforce.

Data Collection and Analysis

Boston is fortunate to house several of the country's major universities, research institutions and medical centers. This provides a wide range of academic and research support. Production of our "100,000 Voices" report quickly taught us the value and need for access to accurate and complete data in our community. Through this process, we have identified the

need to use data and information more effectively to support program development, policy formulation, advocacy, and fundraising.

Transportation

We continue to hear from older adults throughout the community that access to transportation remains a primary

“Current transportation services give priority to medical appointments (which are important), however many older adults are left without transportation for activities such as grocery shopping or socializing. As one study participant stated, “They won’t take you

unaddressed need. It is an issue that cuts across all service areas and if inadequately addressed, leads to social isolation, missed medical appointments and an overall inability to acquire basic goods and services. Recognizing these needs, Seeking Solutions, a local coalition of elder service providers, commissioned Multi-Systems, Inc. in 1999 to conduct a study of the medical transportation system in Boston. The Multi-Systems study catalogued the entire transportation system for older adults, studied its effectiveness and made a series of recommendations for its improvement. There is a need to follow-up on and begin implementing these recommendations.

Advocacy

Without exception, the need for advocacy surfaced repeatedly in each of our strategic planning workgroups. Whether to improve funding and reimbursement for mental and cognitive health services for older adults or to ensure an efficient and effective transportation system, the need for coordinated and targeted advocacy was clearly identified. Although a number of organizations, community groups and advocacy organizations are currently engaged in

advocacy efforts regarding issues affecting older adults, the efforts are often unsupported and not coordinated among agencies.

Business Partnerships

Boston has a large network of both small and large businesses. Small businesses in particular are uniquely positioned to reach out to and support older adults. They are located within neighborhoods, are usually linguistically accessible, and often are the source of connection for older adults who are isolated in their communities. Also, large businesses are increasingly challenged by the struggles of their employees who are providing care for an older adult, often a parent. Working with these small and large businesses to identify and help cultivate their role in supporting older adults and their care partners is an opportunity to help businesses engage and support their customers, employees and community as well as to improve community-based, front-line support for older adults.

Partnership Goals and Objectives

The following section presents a summary of the goals and objectives developed by the Partnership to begin, and in many cases to continue, to address the critical issues we have identified. The path toward reaching each of these objectives is detailed in a series of action plans that are not included in this summary.

Health Care

Goal:	Improve the relationship between older adults and the health care system to improve health status and decrease health risk.
Objectives:	<ol style="list-style-type: none"> 1. Identify, disseminate and promote the replication of the key components of an integrated geriatric care model. 2. Advocate for adequate funding to support the expansion and replication of the components of an integrated geriatric care model. 3. Increase the knowledge and build the capacity of older adults and care partners to communicate with health care providers and navigate the health care system. 4. Increase the knowledge and build the capacity of health care providers to communicate with and provide care for older adults within an integrated geriatric care model. 5. Raise awareness and promote behavior change to increase health status and decrease health risk among older adults.

Housing and Homelessness

Goal:	Increase the stock of affordable and supportive housing for older adults, support older adult homeowners, and promote actions to eradicate homelessness among older adults.
Objectives:	<ol style="list-style-type: none"> 1. Maximize current housing assets for development. 2. Improve the quality and depth of services offered in existing public and privately-managed housing for older adults in Boston. 3. Promote a system of subsidized assistance and supportive services that allows older adult homeowners to remain in their own homes. 4. Create stronger partnerships between community-based organizations and public agencies/private developers to preserve and increase the availability of quality

	housing options for older adults.
	5. Increase awareness of and advocate for appropriate action to address older adult homelessness and related issues among legislators, policy makers, funders, and the general public.

“Adults aged 65 and older, although only representing 12% of the total United States population, account for nearly 20% of suicides nationwide.”

100,000 Voices on Growing Older in Boston

Mental and Cognitive Health

Goal:	Increase awareness and reduce the negative impact of mental and cognitive health issues on older adults, care partners and the larger community.
Objectives:	<ol style="list-style-type: none"> 1. Compile, analyze and disseminate data (Boston specific, if possible) to better understand the mental and cognitive health needs of older adults and to better substantiate the urgency for more effective interventions. 2. Increase awareness of, normalize and de-stigmatize mental health and cognitive health issues among older adults, care partners and the general public. 3. Increase the knowledge and build the capacity of clinical and non-clinical providers to understand and address the mental and cognitive health needs of older adults. 4. Increase knowledge and action among legislators, policy makers and funders on the need for specialized mental and cognitive health services for older adults and for equitable reimbursement and funding for these services. 5. Partner with community-based organizations to address access barriers to diagnosis and treatment of mental and cognitive health issues, such as language, stigma, outreach and transportation.

Social Services

Goal:	Promote a continuum of culturally-competent, community-based social services that complements other supports (i.e. housing, health care) and allows vulnerable older adults to remain safely in the setting of their choice for as long as possible.
Objectives:	<ol style="list-style-type: none"> 1. Improve communication and collaboration between community-based organizations serving older adults and the programs providing safety protection (i.e. Protective Services, District Attorney, Attorney General). 2. Increase the awareness of safety issues and the utilization of safety protection services among older adults, care partners and service providers.

	3. Better define the continuum of services needed to support older adults and care partners in the community and advocate for adequate funding to support this system.
	4. Promote community placements of long-term care residents through public education and improved coordination between the institutional and community-based sectors.
	5. Identify and address issues affecting the availability and quality of facility-based care to meet current and future demand.

“Despite our best attempts so far to get the word out, many older adults and their care partners are not fully aware of the services and benefits available to them.”

Brian Souza

Centralized Access to Information

Goal:	Increase awareness of and improve access to long-term care and supportive services among older adults, care partners, and service providers.
Objectives:	<ol style="list-style-type: none"> 1. Build on and enhance current model to develop and implement a centralized, multi-lingual information and referral system. 2. Increase awareness and utilization of centralized information and referral system among older adults, care partners and service providers.

On-Going Data Collection and Analysis

Goal:	Use technology to ensure the availability of and access to regular and reliable data on older adults in Boston for planning, program development, fundraising and advocacy purposes.
Objectives:	<ol style="list-style-type: none"> 1. Develop and implement a centralized data warehouse. 2. Ensure access to data.

Advocacy

Goal:	Enhance consumer/grassroots advocacy on issues affecting older adults.
Objectives:	<ol style="list-style-type: none"> 1. Create grassroots advocacy agenda based on BPOA strategic plan priorities. 2. Develop a grassroots advocacy communications network and offer trainings in advocacy techniques. 3. Work with existing advocacy groups to implement advocacy agenda.

Business Partnerships

Goal:	Increase the knowledge and build the capacity of community businesses to understand and respond to the needs of older adults and care partners.
Objectives:	<ol style="list-style-type: none"> 1. Reconvene network of business owners, started through the Mayor's Senior Safety Net program, that are committed to addressing the needs of older adults. 2. Build and promote a network of Elder Friendly Businesses and Elder Friendly Business Districts. 3. Partner with the Suffolk County Caregiver Alliance to develop a program offering care partner resources and support to the employees of local businesses and corporations.

Media, Public Education and Marketing

Goal:	Utilize media and public education tactics to advance issue-specific goals and objectives of our strategic plan and to promote increased attention and response to aging issues in the larger community.
Objectives:	<ol style="list-style-type: none"> 1. Build on past and current media efforts to develop a comprehensive, multi-media campaign that advances all BPOA issue areas, including identifying media partners to help the BPOA communicate its messages. 2. Coordinate the various public education objectives/activities of the BPOA to develop a multi-year campaign targeting older adults, care partners, and the general public.

Workforce Development

Goal:	Promote the development of a qualified, multi-disciplinary workforce to address the current and future needs of older adults and care partners.
Objectives:	<ol style="list-style-type: none"> 1. Increase emphasis on educating, training, and supporting a multi-disciplinary workforce in the area of services for older adults.

Accessible Transportation

Goal:	Build on past and current efforts to ensure an efficient and accessible transportation system for older adults in Boston.
Objectives:	<ol style="list-style-type: none"> 1. Implement appropriate recommendations of Seeking Solutions/Multi-Systems Study of transportation system for older adults in Boston.

Coordinated and Targeted Funding

Goal:	Promote coordinated and targeted funding of services for vulnerable older adults in Boston.
Objectives:	<ol style="list-style-type: none"> 1. Identify and analyze all expenditures, by category, in the provision of services to

	older adults in Boston.
	2. Convene expert group to review findings and make recommendations for coordination and improved targeting of funding as well as filling gaps in funding.

Resources

The support of national and local foundations, corporations, businesses, community-based organizations, and individuals will be essential to accomplish our goals.

Our current primary funders include:

- Community Partnerships for Older Adults Program, a national initiative of the Robert Wood Johnson Foundation
- The Boston Foundation
- The Grimes-King Foundation
- Verizon
- Local corporations, businesses, community-based organizations and individuals

Over the next four years, the Partnership will invest approximately \$1.5 million dollars to improve and enhance the long-term care and supportive services systems for older adults. In addition to the committed support referenced above, the Partnership's four-year fundraising goal is \$600,000 to make Boston's Vision for Aging with Dignity a reality.

Management Goals and Resources

Strengthening the Partnership

As the Partnership grows and develops, and as we move into the challenging phase of implementing the plan we have created, we have made and will be making a number of changes to enhance and strengthen the organization.

Board of Directors

In August 2003, our Executive Committee and Core Leadership Team announced their decision to consolidate and strengthen the leadership of the Partnership by developing a single Board of Directors. The Boston Partnership for Older Adults is now governed by a 35-member Board founded to reflect the diversity of the larger community and to incorporate expertise in each of the core focus areas of our strategic plan.

This Board, which meets monthly, is charged with overseeing the work, planning and decision making of the Partnership. Inaugural members will serve two-year terms and include:

Joyce Williams, President
Catherine Hardaway, Vice President
Robert Ormsby, Treasurer
Geraldine Wyse, Secretary

Sandra K. Albright
Elisabeth D. Babcock
Helen Barrett
Enerio "Tony" Barros
Anna Bissonnette
Ralph F. Browne, Jr.
Joseph B. Chaisson
Stanley K. Chao
Mark Ciommo
Marta M. Frank
Gerald Flaherty
Edward J. Ford

Marcie Freeman
Scott Miyake Geron
Joanne Handy
Lois Hartsough
Ben Haynes
Roberta Hurtig
Bryna Lansky
Suzanne Leveille
Dale Mitchell
Ruth Moy
Franklin P. Ollivierre
Annette V. Peele

Janet Prensky
Jorge Rivera
Va Lynda K. Robinson
Janet Seckel-Cerrotti
Roger Swartz
Michael A. Uhlarik
Clare Wohlgemuth

Formalizing Our Structure

We are currently exploring options to better formalize the structure of the Partnership. As we continue to establish ourselves as an important advocate in the arena of elder services and as Partnership visibility becomes increasingly important, a more formal structure is important to achieve these goals. Likewise, as we are entrusted with increasing community resources, having a legally recognized organization is crucial. To these ends, our Board is currently weighing a number of options, including incorporation, 501(c)(3) status, forming a Limited Liability Corporation (LLC), as well as other opportunities to position the Partnership on a solid organizational foundation. We anticipate that a new structure will be fully implemented by mid 2004.

Building Financial Support

Our Board of Directors continues to identify funds to support the important work of the Partnership. We are fortunate to have the support of several foundations, corporations, community-based organizations and individuals. As we move into the implementation of our plan,

additional resources will be needed to fully support our work. Building on the national and local funds we have already received, the Board of Directors will work with the Partnership Staff to identify and secure new funding which complements and does not compete with community-based organizations in a tight financial environment. We will also work to leverage the strength of this large partnership to encourage other local and national funders to expand their support of services for older adults.

Developing a Highly-Skilled Staff

We will add new talent, skills and expertise to the Partnership staff in early 2004. In addition to a Partnership Director, Manager of Public Relations and Education, and Facilitator, we will be hiring a new Coordinator of Partnership Initiatives to help manage the myriad of goal-driven initiatives from our plan and an Administrative Assistant to manage the details of a large and active coalition. We will also engage additional technical expertise in the form of consultants in the areas of Project Management, Information Technology, Web and Graphic Design, and Translation/Interpretation.



Board Officers and Staff

Joyce Williams
President

Catherine Hardaway
Vice President

Robert Ormsby
Treasurer

Geraldine Wyse
Secretary

Brian S. Souza
Director

Maureen Flynn
Manager, Public Relations and Education

Lois Roach
Facilitator

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Boston's Vision for Aging With Dignity:

A Community-Wide Plan to Enhance Support
for Boston's Older Adults

Participating Organizations

American Association for Retired Persons (AARP)
Action for Boston Community Development (ABCD)
AIDS Action Committee
Aigner Associates
Alianza Hispana
Alzheimer's Association – Massachusetts Chapter
American Cancer Society
AT&T Wireless
B. Haynes Consultants Services
Beacon Hill Village
Beth Israel Deaconess Medical Center
Boston Aging Concerns Young and Old United
Boston Alzheimer's Center
Boston ElderInfo
Boston Foundation
Boston Medical Center
Boston Prime Timers
Boston Senior Home Care
Boston University
 Institute for Geriatric Social Work
School of Management
Catholic Charities
CenterPoint Foundation
Central Boston Elder Services
City of Boston
 AAA Advisory Council
 Boston Housing Authority
 Boston Police Department
 Boston Public Health Commission

Boston Redevelopment Authority
Commission on Affairs of the Elderly
Area Agency on Aging – Region VI
Department of Neighborhood Services
Office of the Mayor
Office of New Bostonians
Committee to End Elder Homelessness
Commonwealth of Massachusetts
 Department of Mental Health
 Department of Public Health
 Executive Office of Elder Affairs
 Office of the Attorney General
 Office for Refugees and Immigrants
 Suffolk County District Attorney's Office
Community Care Alliance
Ethos
Family Service of Greater Boston
Freedom House
Generations Incorporated
Greater Boston Chinese Golden Age Center
Greater Boston Legal Services
Grimes-King Foundation
Hale Barnard Services for Older People
Harvard Cooperative Project on Aging
Hebrew Rehabilitation Center for the Aged
Houseworks, Inc.
Jewish Community Housing for the Elderly
Kindred Health Care
Kit Clark Senior Services
Laboure Center

Lesbian, Gay, Bisexual, Transgender Aging Project
Marian Manor
Massachusetts Association of Older Americans
Massachusetts Bay Transit Authority (MBTA)
Massachusetts General Hospital
Massachusetts League of Community Health Centers
MATCH-UP Interfaith Volunteers
Multicultural Coalition on Aging
National Association of HIV Over 50
National Highway Traffic Safety Administration
Neighbors in Deed
New England Medical Center
Pure Visual, Inc.
REACH Boston Elders 2010
Samaritans of Boston
Silver Haired Legislature
Stop & Shop
Suffolk County Caregiver Alliance
University of Massachusetts Boston –
 Gerontology Institute
Veronica B. Smith Multi-Service Senior Center
Verizon
Vietnamese American Civic Association
Visiting Nurse Association of Boston

For more information about the Boston Partnership
for Older Adults please call 617.635.4366.

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