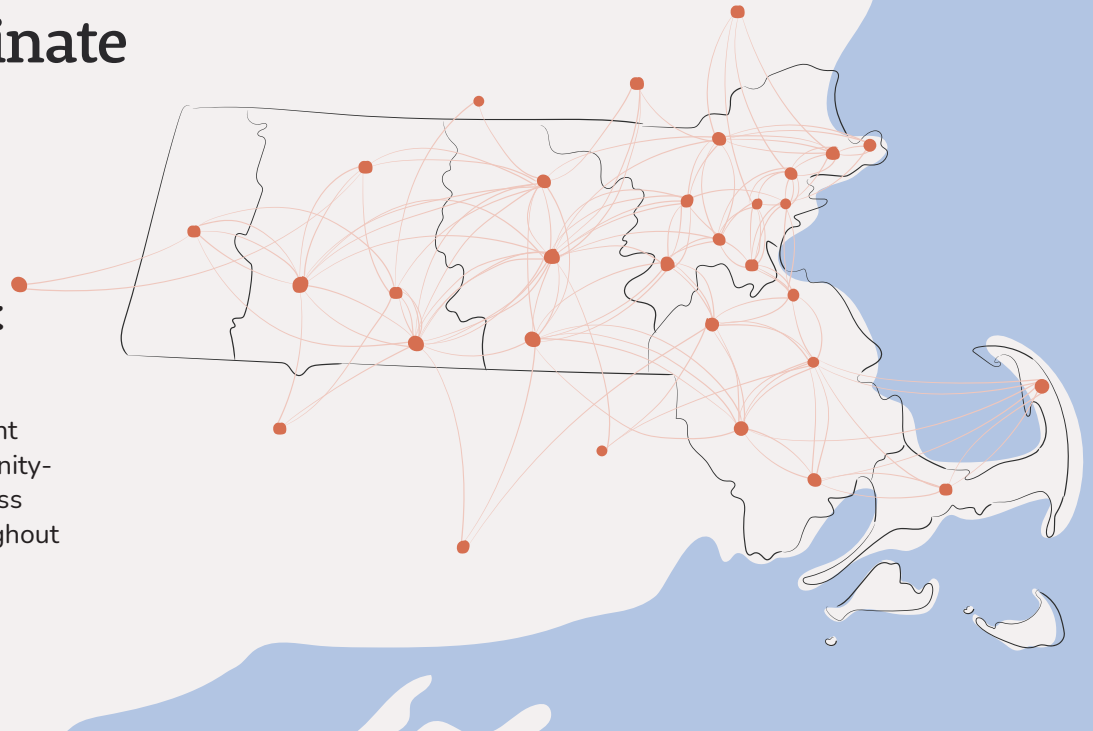


Your gateway to the aging services network

Providing high-quality and efficient coordination of home and community-based services to individuals across the aging services network throughout Massachusetts and beyond.



Care Coordinate

- Serves as a single point-of-entry for statewide home and community-based services delivery including case management, care transitions, provider contracting and management, billing, and claims processing.
- Leverages the Aging Services Access Points (ASAP) network's 45+ years of experience in the care management of at-risk individuals who need support and assistance to live independently in their homes and communities.
- Improves healthcare outcomes and reduces health disparities by identifying and addressing the social determinants of health (SDOH) to reduce costs and improve quality of life.
- Promotes an integrated care model that provides long-term services and supports (LTSS) and home and community-based services (HCBS) together with healthcare services.

THE GATEWAY TO OUR ROBUST AGING SERVICES NETWORK

<p>Leverages Our Experience</p> <p>Represents 45+ years of experience in managing LTSS and community-based services and supports.</p>	<p>Promotes Efficiency</p> <p>Offers payers, providers, and Accountable Care Organizations (ACOs) access to the entire ASAP network and more than 450 direct service providers for improved efficiency and scalability.</p>	<p>Enhances Care Coordination</p> <p>Connects consumers with core services in their community.</p> <p>Leverages best practices and eliminates costly inefficiencies.</p>	<p>Improves Health Outcomes</p> <p>Provides services responsive to SDOH, including housing, in-home services and supports, nutrition, etc.</p>
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- Identifies and addresses the social determinants of health that impact outcomes
- Utilizes our statewide ASAP provider network
- Implements provider network quality assurance standards
- Provides efficient claims management and processing
- Delivers effective care coordination and care transitions
- Offers case management services and support
- Promotes the integration of healthcare and home and community-based care
- Creates standardized policies and practices across the ASAP network

What does this mean for ASAPs?

- Offers seamless contracting across the statewide ASAP network.
- Increases negotiating power and reduces regional and statewide competitor threats.
- Highlights ASAP expertise in SDOH and their impact on health outcomes and cost.
- Consolidates administrative processes.
- Supports collaboration and consistent service delivery.
- Creates a more coordinated, effective, and efficient ASAP network.

What does it mean for the individuals and families we serve?

- Ensures standardized care for all individuals regardless of location or income.
- Applies best practices and quality measures consistently.
- Improves health outcomes and satisfaction with care.
- Provides standardized services regardless of payor – ACOs, skilled nursing facilities, and HCBS providers.

What does it mean for our community-based partners and providers?

- Improves administrative coordination with one single point-of-entry and centralized intake, provider contracting and management, billing, and claims processing.
- Addresses national trend focused on integration with healthcare providers and community-based organizations by providing a single point-of-entry for contracts.
- Offers case management services for those partners and providers unable to provide this critical service.



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