JP@HOME
MEMBERSHIP
Benefits, Frequently Asked Questions and Forms.
# 2017-2018 MEMBERSHIP BENEFITS, LEVELS & RATES

<table>
<thead>
<tr>
<th></th>
<th>FULL MEMBERSHIP</th>
<th>HOUSEHOLD MEMBERSHIP</th>
<th>SOCIAL ONLY MEMBERSHIP</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>COST</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>$49.58</strong></td>
<td><strong>$82.92</strong></td>
<td><strong>$35.42</strong></td>
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<tr>
<td></td>
<td>per month</td>
<td>per month</td>
<td>per month</td>
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<tr>
<td></td>
<td><strong>$595.00</strong></td>
<td><strong>$995.00</strong></td>
<td><strong>$425.00</strong></td>
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<tr>
<td></td>
<td>annually</td>
<td>annually</td>
<td>annually</td>
</tr>
<tr>
<td><strong>ANNUAL TAX-DEDUCTIBLE AMOUNT</strong></td>
<td><strong>$297.50</strong></td>
<td><strong>$595.00</strong></td>
<td><strong>$297.50</strong></td>
</tr>
</tbody>
</table>

For individuals who are interested in educational seminars and forums; social, cultural and recreational activities; connecting with other members through the online member portal; receiving services and supports provided by Ethos, its vetted vendors, volunteers or other members.

For households (2 adults) who are interested in educational seminars and forums; social, cultural and recreational activities; connecting with other members through the online member portal; receiving services and supports provided by Ethos, its vetted vendors, volunteers or other members.

For individuals who are interested in educational seminars and forums; social, cultural and recreational activities and connecting with other members through the online member portal.

### BENEFITS INCLUDE

<table>
<thead>
<tr>
<th>Benefit</th>
<th>FULL MEMBERSHIP</th>
<th>HOUSEHOLD MEMBERSHIP</th>
<th>SOCIAL ONLY MEMBERSHIP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Free subscription to the JP@Home Member Newsletter</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Invitation to annual JP@Home Reception for Members and Donors</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Unlimited access to JP@Home seminars, forums and events.</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Unlimited access to JP@Home social, cultural and recreational activities.</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Unlimited access to JP@Home Member Portal</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Free, unlimited access to long-term care options counseling and information/referal services.</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Free personalized in-home needs assessment and home safety inspection.</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>Unlimited access to discounted Ethos case management services</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>Unlimited access to discounted Ethos-vetted direct-care professionals.</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>Unlimited referrals to pre-screened vendors and service providers.</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td><strong>UPGRADE FEE</strong></td>
<td>N/A</td>
<td>N/A</td>
<td>YES</td>
</tr>
</tbody>
</table>
**JP@HOME MEMBERSHIP ENROLLMENT FORM**

**CONTACT INFORMATION**

**HOUSEHOLD MEMBER 1 / INDIVIDUAL FULL MEMBER/ SOCIAL MEMBER**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>FIRST NAME:</td>
<td>LAST NAME:</td>
</tr>
<tr>
<td>HOME PHONE:</td>
<td>MOBILE:</td>
</tr>
<tr>
<td>DATE OF BIRTH:</td>
<td>/ /</td>
</tr>
<tr>
<td>GENDER: ☐ MALE ☐ FEMALE ☐ TRANSGENDER</td>
<td></td>
</tr>
</tbody>
</table>

**EMAIL:**

**HOUSEHOLD MEMBER 2**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>FIRST NAME:</td>
<td>LAST NAME:</td>
</tr>
<tr>
<td>HOME PHONE:</td>
<td>MOBILE:</td>
</tr>
<tr>
<td>DATE OF BIRTH:</td>
<td>/ /</td>
</tr>
<tr>
<td>GENDER: ☐ MALE ☐ FEMALE ☐ TRANSGENDER</td>
<td></td>
</tr>
</tbody>
</table>

**EMAIL:**

**MAILING ADDRESS**

| ADDRESS: | APT/SUITE #: |
| CITY: | STATE: MA | ZIP CODE: |

**MEMBERSHIP LEVEL**

<table>
<thead>
<tr>
<th>Membership Level</th>
<th>Description</th>
<th>BILLING CYCLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual Full Membership</td>
<td>For individuals who are interested in educational seminars and forums; social, cultural and recreational activities; connecting with other members through the member portal; receiving services and supports provided by Ethos, its vetted vendors, volunteers or other members.</td>
<td>☐ $49.58 per month (x12) ☐ $595.00 annually</td>
</tr>
<tr>
<td>Household Membership</td>
<td>For households (2 adults) who are interested in educational seminars and forums; social, cultural and recreational activities; connecting with other members through the member portal; receiving services and supports provided by Ethos, its vetted vendors, volunteers or other members.</td>
<td>☐ $70.42 per month (x12) ☐ $99.005 annually</td>
</tr>
<tr>
<td>Social Membership</td>
<td>For individuals who are interested in educational seminars and forums; social, cultural and recreational activities and connecting with other members through the member portal.</td>
<td>☐ $35.42 per month (x12) ☐ $425.00 annually</td>
</tr>
</tbody>
</table>

**3-MONTH TRIAL MEMBERSHIPS**

Trial members will be billed via credit card, on a monthly basis. Memberships will automatically convert to regular Full and Household memberships after 90 days. Members may cancel their membership any time during the 90 trial period by calling Member Services at 617-522-6700 or emailing jpathome@ethocare.org.

<table>
<thead>
<tr>
<th>Trial Membership</th>
<th>Description</th>
<th>BILLING CYCLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trial Individual Full Membership</td>
<td>Trial members may cancel at any time during the first 90 days. After which the membership will automatically convert to regular Full and Household memberships for a period of 12 months total.</td>
<td>☐ $49.58 per month (x3)</td>
</tr>
<tr>
<td>Trial Household Membership</td>
<td>Trial members may cancel at any time during the first 90 days. After which the membership will automatically convert to regular Full and Household memberships for a period of 12 months total.</td>
<td>☐ $70.42 per month (x3)</td>
</tr>
</tbody>
</table>

**BILLING INFORMATION**

<table>
<thead>
<tr>
<th>CARD #:</th>
<th>EXPIRATION DATE:</th>
<th>SEC. CODE:</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAME AS IT APPEARS ON CARD:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| BILLING ADDRESS: (IF DIFFERENT THAN ABOVE) | APT/SUITE #: |
| CITY: | STATE: | ZIP CODE: |

I authorize Ethos to charge my credit card for the membership fee option selected above.

SIGNATURE: ____________________________ DATE: ____________________________
MEMBERSHIP AGREEMENT & TERMS AND CONDITIONS

I understand that payment to Ethos of the JP@Home membership fee entitles me to the benefits and services specified in this Agreement for a period not to exceed twelve months, beginning on the date of payment and membership application are received. Payment will be verified by Ethos through the provision of a JP@Home membership card specifying the membership period.

I understand the JP@Home membership fee is non-refundable. I understand that all JP@Home memberships self-renew on the annual or monthly anniversary.

I understand that JP@Home benefits and services are available only during my membership period. Ethos will notify third party providers operating under a JP@Home Memorandum of Agreement of any relevant membership expirations. I understand that this may result in price increases and/or restrictions, up to and including termination, for services I am receiving.

I understand that JP@Home is not an emergency service or a health or home care provider. JP@Home helps members plan and coordinate in-home care in an independent, conflict-free context. While the third party providers that JP@Home recommends are vetted by Ethos, I understand they are not affiliated with Ethos in any way.

I understand I will be billed by third party providers for other services requested through JP@Home.

I understand I will be responsible for paying for these services and resolving all billing issues with these providers. I understand my membership fee does not cover the cost of third-party services or the cost of Ethos case management services.

I understand that assistance from Ethos volunteers is based on current availability. Volunteer matches are made based on availability, member and volunteer preferences, location and other variables, as part of the placement process.

I agree that JP@Home staff may consult with representatives I designate regarding my health and safety. I agree that JP@Home staff may discuss with third party providers non-medical issues, concerns or needs. I understand JP@Home will respect my wishes regarding confidentiality. I understand my right to self-determination will be upheld.

I agree that payment of the JP@Home membership fee (i) releases and discharges Ethos from all responsibility or liability for services rendered by any third-party provider and (ii) holds Ethos harmless from and against any cost, expenses or damages (including, without limitation, reasonable attorney’s fees) arising in connection with any and all claims brought by or through the member, including but not limited to claims brought by the member’s insurance carrier.

I understand that benefits for the Individual Social Membership are limited and that I will be assessed an additional $170 for the Services & Supports portion of the membership, plus a $150 upgrade fee, if changing membership levels in between renewal periods. In addition, I understand that my membership contract will automatically renew for an additional 12 months if I upgrade between renewal periods.

I understand and accept the terms and conditions of this Agreement and agree to pay the annual membership fee.

SIGNATURE: ______________________________________  DATE: ______________________

Please return with payment information to:
JP@Home Member Services Coordinator
C/O Ethos
555 Amory Street
Jamaica Plain, MA 02130
# CONFIDENTIAL MEMBER INTAKE FORM

## HOUSEHOLD MEMBER 1/ INDIVIDUAL FULL MEMBER/ SOCIAL MEMBER

**FIRST NAME:** | **LAST NAME:**
---|---

### DEMOGRAPHICS

**HAVE YOU EVER SERVED IN ANY BRANCH OF THE UNITED STATES MILITARY, OR NOT?**

- [ ] YES, I HAVE
- [ ] NO, I HAVE NOT

**ARE YOU WHITE, BLACK OR AFRICAN-AMERICAN, AMERICAN INDIAN OR ALASKAN NATIVE, ASIAN, NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER, OR SOME OTHER RACE?**

- [ ] WHITE OR CAUCASIAN
- [ ] BLACK OR AFRICAN-AMERICAN
- [ ] NATIVE AMERICAN OR ALASKAN NATIVE
- [ ] ASIAN
- [ ] NATIVE HAWAIIAN OR PACIFIC ISLANDER
- [ ] FROM MULTIPLE RACES
- [ ] OTHER

**ARE YOU MEXICAN, MEXICAN-AMERICAN, CHICANO, PUERTO RICAN, CUBAN, CUBAN-AMERICAN, OR SOME OTHER SPANISH, HISPANIC, OR LATINO GROUP?**

- [ ] I AM NOT SPANISH, HISPANIC OR LATINO
- [ ] MEXICAN
- [ ] MEXICAN-AMERICAN
- [ ] CHICANO
- [ ] PUERTO RICAN
- [ ] CUBAN
- [ ] CUBAN-AMERICAN
- [ ] OTHER SPANISH, HISPANIC OR LATINO GROUP
- [ ] FROM MULTIPLE SPANISH, HISPANIC OR LATINO GROUPS

**HOW MANY PERSONS ARE INCLUDED IN YOUR HOUSEHOLD?**

- [ ] 1
- [ ] 2
- [ ] 3
- [ ] 4
- [ ] 5 or more.

### WHICH OF THE FOLLOWING BEST DESCRIBES YOUR CURRENT RELATIONSHIP STATUS?

- [ ] MARRIED
- [ ] WIDOWED
- [ ] DIVORCED
- [ ] SEPARATED
- [ ] IN A DOMESTIC PARTNERSHIP OR CIVIL UNION
- [ ] SINGLE, BUT COHABITATING WITH A SIGNIFICANT OTHER
- [ ] SINGLE, NEVER MARRIED

**DO YOU CONSIDER YOURSELF TO BE:**

- [ ] HETEROSEXUAL
- [ ] HOMOSEXUAL
- [ ] BISEXUAL
- [ ] TRANSEXUAL
- [ ] NONE
- [ ] PREFER NOT TO ANSWER

### HOME OWNERSHIP

**HOME OWNER | CONDO OWNER | RENTER | SINGLE-FAMILY HOME | MULTI-FAMILY HOME**

### WHAT IS THE HIGHEST LEVEL OF SCHOOL YOU HAVE COMPLETED OR THE HIGHEST DEGREE YOU HAVE RECEIVED?

- [ ] LESS THAN HIGH SCHOOL DEGREE
- [ ] HIGH SCHOOL DEGREE OR EQUIVALENT (GED)
- [ ] SOME COLLEGE BUT NO DEGREE
- [ ] ASSOCIATE DEGREE
- [ ] BACHELOR DEGREE
- [ ] GRADUATE DEGREE
- [ ] DOCTORATE

### WHICH OF THE FOLLOWING CATEGORIES BEST DESCRIBES YOUR EMPLOYMENT STATUS?

- [ ] EMPLOYED, WORKING FULL-TIME
- [ ] NOT EMPLOYED, LOOKING FOR WORK
- [ ] RETIRED
- [ ] DISABLED, NOT ABLE TO WORK

### WHICH OF THE FOLLOWING BEST DESCRIBES YOUR CURRENT OR MOST RECENT OCCUPATION?

- [ ] MANAGEMENT OCCUPATIONS
- [ ] BUSINESS AND FINANCIAL OPERATIONS OCCUPATIONS
- [ ] COMPUTER AND MATHEMATICAL OCCUPATIONS
- [ ] ARCHITECTURE AND ENGINEERING OCCUPATIONS
- [ ] LIFE, PHYSICAL, AND SOCIAL SCIENCE OCCUPATIONS
- [ ] COMMUNITY AND SOCIAL SERVICE OCCUPATIONS
- [ ] LEGAL OCCUPATIONS
- [ ] EDUCATION, TRAINING, AND LIBRARY OCCUPATIONS
- [ ] ARTS, DESIGN, ENTERTAINMENT, SPORTS, AND MEDIA OCCUPATIONS
- [ ] HEALTHCARE PRACTITIONERS AND TECHNICAL OCCUPATIONS
- [ ] PROTECTIVE SERVICE OCCUPATIONS
- [ ] FOOD PREPARATION AND SERVING RELATED OCCUPATIONS
- [ ] BUILDING, GROUNDS CLEANING AND MAINTENANCE OCCUPATIONS
- [ ] PERSONAL CARE AND SERVICE OCCUPATIONS
- [ ] SALES AND RELATED OCCUPATIONS
- [ ] OFFICE AND ADMINISTRATIVE SUPPORT OCCUPATIONS
- [ ] CONSTRUCTION AND EXTRACTION OCCUPATIONS
- [ ] PRODUCTION OCCUPATIONS
- [ ] TRANSPORTATION AND MATERIALS MOVING OCCUPATIONS
- [ ] OTHER (PLEASE SPECIFY)
- [ ] HEALTHCARE SUPPORT OCCUPATIONS

**WHAT IS YOUR APPROXIMATE AVERAGE HOUSEHOLD INCOME?**

- $0-$24,999
- $25,000-$49,999
- $50,000-$74,999
- $75,000-$99,999
- $100,000-$124,999
- $125,000-$149,999
- $150,000-$174,999
- $175,000-$199,999
- $200,000 and up
HOW OFTEN DO YOU USE THE INTERNET?
- [ ] DAILY
- [ ] WEEKLY
- [ ] MONTHLY
- [ ] YEARLY
- [ ] NEVER

WHAT IS YOUR MOST PREFERRED COMMUNICATION METHOD(S) FROM JP@HOME? (SELECT ALL THAT APPLY)
- [ ] MONTHLY NEWSLETTER
- [ ] EMAIL
- [ ] TEXT MESSAGE
- [ ] POSTAL MAIL
- [ ] PHONE CALL
- [ ] IN-PERSON CONTACT
- [ ] BIG TENT BOARD (ONLINE)

WHAT IS THE BEST TIME OR DAY OF THE WEEK FOR YOU TO ATTEND MEETINGS OF JP@HOME MEMBERS? (SELECT ALL THAT APPLY)
- [ ] MORNINGS
- [ ] AFTERNOONS
- [ ] EVENINGS
- [ ] WEEKDAYS
- [ ] WEEKENDS

INTERESTS
WHAT ACTIVITIES ARE YOU INTERESTED IN? (SELECT ALL THAT APPLY)
- [ ] MULTI-CULTURAL
- [ ] MUSIC
- [ ] THEATER
- [ ] ART
- [ ] FITNESS & EXCERSISE
- [ ] POLITICAL & SOCIAL CAUSES
- [ ] SUPPORT GROUPS
- [ ] OTHER (PLEASE SPECIFY) ___________________________________________________

PLEASE TELL US HOW IMPORTANT THE FOLLOWING ARE TO YOU AS YOU AGE:

<table>
<thead>
<tr>
<th>HOME REPAIR AND MAINTENANCE</th>
<th>HIGH PRIORITY</th>
<th>VERY IMPORTANT</th>
<th>SOMEWHAT IMPORTANT</th>
<th>NOT IMPORTANT</th>
</tr>
</thead>
<tbody>
<tr>
<td>FINDING INFORMATION ABOUT RESOURCES FOR SENIOR CITIZENS</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FINDING INFORMATION ABOUT LONG-TERM CARE SERVICES AND INSURANCE</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ORGANIZED TRIPS (E.G., TRIPS TO MOVIES, MUSEUMS, PLAYS, CASINOS, HISTORICAL SITES)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FINDING INFORMATION ABOUT COMMUNITY SAFETY</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TRANSPORTATION TO SHOPPING, RELIGIOUS SERVICES, VISITING FRIENDS, ETC.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FINDING AND COORDINATING SERVICES AND CARE PROVIDERS</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>KEEPING THE HOUSE CLEAN</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SOCIAL OPPORTUNITIES (E.G., BOOK CLUBS, BRIDGE GAMES, SEWING CLUBS, SOCIAL EVENTS)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OPPORTUNITIES FOR EXERCISE (E.G., WALKING CLUBS, EXERCISE CLASSES, WATER AEROBICS)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>INSTALLING HOME SAFETY EQUIPMENT</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FINDING SOMEONE TO CHECK MY HOME FOR THINGS THAT MIGHT CAUSE ME TO FALL</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>KEEPING TRACK OF MONEY AND BILLS</td>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

HOW DO YOU GET AROUND? (CHECK ALL THAT APPLY)
- [ ] WALK
- [ ] BICYCLE
- [ ] PUBLIC TRANSPORTATION
- [ ] SENIOR SHUTTLE
- [ ] TAXIS OR RIDE HAILING SERVICES (UBER, LYFT, ETC.)
- [ ] CAR

HEALTH/EMERGENCY/MEDICAL INFORMATION (OPTIONAL)
IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL HEALTH?
- [ ] Excellent
- [ ] Very good
- [ ] Good
- [ ] Fair
- [ ] Poor

DOES YOUR HEALTH STATUS INTERFERE WITH WHAT YOU WOULD LIKE TO DO?
- [ ] YES
- [ ] NO

IF YES, PLEASE EXPLAIN:

EMERGENCY CONTACT
NAME: ______________  RELATIONSHIP: ______________  PHONE#: ______________

PRIMARY CARE PROVIDER
NAME: ______________  PRACTICE: ______________  PHONE#: ______________

ADDRESS: ______________
REQUENTLY ASKED QUESTIONS

Q: How is JP@Home funded?
A: JP@Home is funded primarily by members themselves through fees and donations, and by funding from Ethos. Additional support comes from local businesses and available grant funders.

Q: Is my membership fee tax-deductible?
A: A portion of the membership fee is tax-deductible. For Social and Individual Full Memberships, $297.50 of the membership is deductible. For Household Memberships, $595.00 is deductible. Members will receive a tax receipt at the end of the year.

Q: I am healthy and active and do not require services. Why should I join JP@Home?
A: JP@Home is not only about services and supports. JP@Home is a community of like-minded residents who want to: age in their own homes; develop new friendships; give back to others through volunteer opportunities; learn more about how to get and stay healthy as they grow older; and attend interesting cultural and educational events, while having the security of knowing they will have access to services and supports, should they ever need them.

Q: I live somewhere else part of the year. Can I join just for the months I am here?
A: JP@Home does not currently offer partial-year memberships.

Q: How does the cost of JP@Home compare to other similar organizations or programs?
A: Rates for JP@Home Memberships are comparable to similar programs in Boston Cambridge and other parts of the metropolitan area. Ethos also has an established relationship with home care vendors, providing significant discounts on services.

Q: How much of a discount will I get on Ethos-vetted in home support services?
A: While the discount varies from vendor to vendor, the rates JP@Home members receive are often as much as 25% lower than those for non-members.

Q: If I sign up for a Social Membership, can I upgrade to the Individual Full Membership?
A: Yes. While we recommend that members carefully consider what their needs will be for the year, we do offer the opportunity to upgrade to the Individual Full Membership at any time, should you want or require additional services and support benefits. If upgrading to an Individual Full Membership, you would be charged $150 for the services and supports portion plus a $100 fee.

Q: If I sign up for a full membership, can I downgrade?
A: Members may change to a lower level only when renewing their membership on their anniversary date.